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verizon

October 9, 2003

2003 OCT 14 A 11: 36

(AZICL-0047)(EPTR # 14804)

Advice Letter No. 224A

AZ CORP COMMISSION
DOCUMENT CONTROL

Arizona Corporation Commission
Utilities Division
1200 West Washington Street
Phoenix, AZ 85007

T-01846B-03-0710

Verizon California Inc. hereby transmits for filing the following changes in its tariff schedules:

Arizona Corporation Commission

DOCKETED

Network Access Line Service Tariff
Schedule No. A-1

OCT 14 2003

2nd Revised Sheet A1-5E
Original Sheet A1-28
Original Sheet A1-29

DOCKETED BY

CAR

This filing supplements Advice Letter No. 224, filed on September 18, 2003. The purpose of this filing is to add tariff language that Basic Call Referral service is provided free of charge for 60 days.

This filing will not increase any existing rate or charge, cause the withdrawal of service or conflict with any schedule or rule.

Verizon requests that the effective date for Advice Letter No. 224 remain October 19, 2003, as originally requested..

It is requested that the stamped "Approved" copy of this filing be returned to the address below:

Director - Regulatory
Verizon California Inc.
112 S. Lakeview Canyon Road
CA501GC
Thousand Oaks, CA 91362

If you have any questions, please call me at (805) 372-6751, or Lorraine Kocen at (805) 372-6945.

VERIZON CALIFORNIA INC.

Susan K. Miller

Susan K. Miller
Manager-Regulatory Affairs

Enclosure

ARIZONA

SCHEDULE NO. A-1

NETWORK ACCESS LINE SERVICE (continued)

RATES (continued)		Nonrecurring Charge	Monthly Rate	(T)
A16	900 Blocking ¹			(T)
B1	Initial business or residence request to block access to 900 service	No Charge		
B2	Each business or residence request to remove (unblock) blocking from access to 900 service	No Charge		
B3	Subsequent business or residence request for blocking access to 900 service, per line	²		(T)
A17	Remote Call Forwarding Service ¹			(T)
B1	First network access line equipped		\$ 33.60 ³	(T)
B2	Additional network access line equipped		33.60 ³	(T)
A18	Call Referral Service	<u>Residential and Business</u>		(N)
B1	Basic Call Referral First 60 Days	No Charge		
B2	Extended Basic Call Referral, per month ^{4,5}			
	First Month	\$ 20.00		
	Each Additional Month	10.00		(N)
¹	Service is provided only where facilities are available.			(L)
²	Applicable Special Services charge in Schedule No. A-5 will apply.			
³	In addition to residence and business one-party service rate in Schedule No. A-1 and applicable service order charge in Schedule No. A-5.			(L)
⁴	Maximum order is 12 months, including the first 60 days offered under Basic Call Referral.			(N)
⁵	Total amount billed for all months on customer's final bill.			(N)

(L) Material renumbered and rearranged on page.

(continued)

Advice Letter No. 224

Issued By

Date Filed SEP 18, 2003

Decision No.

Director
Regulatory Affairs

Effective 2003

ARIZONA

SCHEDULE NO. A-1

(N)

NETWORK ACCESS LINE SERVICE (continued)

CONDITIONS (continued)

A18 Call Referral Service

B1 General

- C1 Call Referral Service is provided to customers who have moved to a new location, disconnected telephone service, or requested a telephone number change. Calls to the intercepted telephone number are referred to an operator or routed to a pre-recorded announcement that informs the caller of the status of that number. At the customer's request, the new number may be included in the basic recording. If a customized option is selected, additional information can be included in the recording for an additional fee. No charges apply when Call Referral Service is provided due to a Company error.
- C2 The Company reserves the right to refuse any customer-requested message deemed to be in violation of the Rules as specified in Schedule No. AC.
- C3 Call Referral Service is provided where facilities and numbers are available.
- C4 Charges are applicable on a monthly basis for each full or partial subsequent month that service is provided.
- C5 Basic Call Referral service and Extended Basic Call Referral service is available for Centrex customers.
- C6 All applicable charges for Call Referral Service will be billed in advance as a one-time charge. Customers will be billed for the total requested Call Referral Service time period on their next billing statement.
- C7 One month is equivalent to 30 days of service for Call Referral Service offerings.
- C8 Personalized recorded message services such as Extended Basic Call Referral or Split Call Referral/Call MessengerSM service will not be provided to customers who have been disconnected for nonpayment.

B2 Service Description

C1 Basic Call Referral

- D1 Basic Call Referral service provides a pre-recorded announcement stating that the called number has been disconnected or changed. At the customer's request, the new number may be included in the basic recording. Basic Call Referral service is provided free of charge for 60 days to both residential and business customers.

(N)

(continued)

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ARIZONA

SCHEDULE NO. A-1

(N)

NETWORK ACCESS LINE SERVICE (continued)

CONDITIONS (continued)

A18 Call Referral Service (continued)

B2 Service Description (continued)

C2 Extended Basic Call Referral

- D1 Extended Basic Call Referral service includes the features of Basic Call Referral service and provides customers the ability to extend Basic Call Referral service beyond the initial 60-day period for a fee. The minimum subscription period for Extended Basic Call Referral service is one additional month, and the maximum period is ten additional months.

C3 Split Call Referral/Call MessengerSM

- D1 Split Call Referral/Call MessengerSM service is an optional customized intercept service available to residential and business customers who have relocated or changed telephone numbers and request more than the Basic Call Referral announcement. The customer may specify the wording for the referral announcement (up to 240 characters). The announcement may include referral information such as line status, names, new telephone number, new address, zip code, and business hours, but may not include any advertising as determined solely by the Company.

Split Call Referral/Call MessengerSM service may be requested when a disconnected number has been in use by more than one customer (e.g., business partnership, members of the same household), and each party wishes to receive calls at their new number. A customized recording is created using each party's name and associated new number as directed by the customers.

Split Call Referral/Call MessengerSM service is offered for a minimum of one month and a maximum of twelve months.

B3 Application of Rates and Charges

- C1 The rates and charges specified in RATES, A18, are in addition to any other applicable rates and charges.
- C2 In addition to the monthly charge for Split Call Referral/Call MessengerSM service, a Customized Recording Set-Up Fee will apply.
- C3 The Customized Recording Set-Up Fee applies to all initial and subsequent orders for Split Call Referral/Call MessengerSM service.

(N)

(continued)

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